

CALL ^{OF} THE WILD ZOO

Maintenance Team
Member



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SPECIES
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Job Title: Maintenance Team Member

Company: *Call of the Wild Zoo*

Location: *Call of the Wild Zoo, Wickford Road, South Woodham Ferrers, Chelmsford, Essex, CM3 5QZ.*

Job Type: Full-time- Min 42.5 hours per week.

About Us:

Call of the Wild Zoo, based in the heart of South Woodham Ferrers near Chelmsford, proves itself as a testament to a family's passion for wildlife and conservation. Founded in 2021 at the former much loved family attraction Tropical Wings Zoo, this venture was started to reopen the attraction, bringing in new animals, focusing on conservation and welfare initiatives and offering excellent guest experience.

Officially opening its doors in 2022, Call of the Wild Zoo quickly established itself as a haven for nature enthusiasts and families alike. The zoo's diverse collection boasts a captivating array of species, each playing a vital role in education, conservation, and guest experience. Our animals include the playful Colobus monkeys to the majestic crocodiles, endearing meerkats, elegant flamingos, and the graceful presence of zebras, the zoo is a vibrant mosaic of life.

What sets Call of the Wild Zoo apart is its unwavering dedication to fostering a deeper understanding of conservation and wildlife preservation. This commitment extends beyond providing a home for these incredible animals; it's about nurturing an environment where visitors can connect with nature on a profound level.

As a family-run business, the zoo embodies warmth and hospitality. Every visitor is welcomed with open arms and invited to embark on a journey of discovery through interactive exhibits, educational talks, and hands-on experiences curated to inspire and educate.

The rapid development of the zoo stands as a testament to its ambition. With each passing day, Call of the Wild Zoo is driven by a vision to stand among the premier visitor attractions in the UK. The team's dedication to continuous improvement and innovation is reflected in every aspect of the zoo's operations.

From its humble beginnings rooted in love for wildlife to its current stature as a thriving hub of biodiversity, Call of the Wild Zoo is more than just a sanctuary for animals; it's a place where connections are forged, knowledge is shared, and a profound respect for nature is cultivated.

With a relentless pursuit of excellence, Call of the Wild Zoo continues to evolve, inviting visitors to join in the adventure of discovery, conservation, and appreciation for the wonders of the natural world.

Role Overview:

As a Zoo Maintenance team member, you'll play a pivotal role in maintaining the overall cleanliness, hygiene, and safety of our park. Your responsibilities will encompass a diverse range of tasks, from general upkeep to ensuring zoo compliance with legislation such as health and safety. Part of project work you will focus on exhibit aesthetics, visitor engagement and immersing guests in the Call of the Wild Zoo experience and will play a vital role in delivering this to our guests. This role will involve both routine maintenance and hands-on project work, including construction projects within the zoo premises.

Key Responsibilities:

- **Site Maintenance:** Perform routine inspections and maintenance tasks across the zoo grounds, including but not limited to, landscaping, waste management, and cleaning duties.
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- **Biosecurity Compliance:** Implement and monitor biosecurity protocols to ensure the safety and health of the animals, staff, and guests. This involves strict adherence to hygiene practices and sanitation standards.
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- **Facility Management:** Maintain and repair facilities, enclosures, and public areas, ensuring they meet safety standards and are visitor friendly.
- **Project Work:** Participate in construction projects, renovations, and improvements within the zoo, collaborating with other team members and external contractors as needed.
- **Equipment and Tools Maintenance:** Regularly inspect, maintain, and report on the condition of tools, machinery, and equipment used for maintenance and construction purposes.

Qualifications:

- Previous experience in maintenance, construction, or related fields is highly desirable.
- Familiarity with biosecurity protocols or a willingness to learn and implement them effectively.
- Proficiency in using various hand and power tools for maintenance and construction tasks.
- Ability to work independently as well as part of a team, with strong communication skills.
- Flexibility in work hours and availability for emergency maintenance situations.

Physical Requirements:

- The role involves physical labour, including lifting, bending, and prolonged standing or walking.
- Comfortable working outdoors in various weather conditions.

Additional Information:

- This position will involve working on weekends, holidays, or outside regular business hours, especially during urgent maintenance or construction projects.
- Proper training and safety gear will be provided for specific tasks and working conditions.

Note: The above job description is intended to outline the general nature and level of work to be performed. Additional duties may be assigned as needed.

Interested candidates who are passionate about maintaining a safe, clean, and enriching environment for both animals and visitors are encouraged to apply.

At Call of the Wild Zoo, we value dedication, enthusiasm, and a passion for wildlife. If you're ready to be part of a team that thrives on providing unforgettable experiences for our guests while contributing to animal conservation efforts, we welcome your application!

To apply, please submit our application form to hr@callofthewildzoo.co.uk. If you would like further information, then please contact our general admin team via info@callofthewildzoo.co.uk.